

WHO WE ARE

AT A GLANCE



SERVING 1.5 MILLION CUSTOMERS

Together, with our customers, we are redefining the future of energy and developing innovative solutions that power communities and improve lives. We're always moving forward, working to improve our customers' experience, strengthen communities and energize our employees.

BY THE NUMBERS

CUSTOMERS

RESIDENTIAL: 1,334,000

INDUSTRIAL: 9,000

COMMERCIAL: 182,000

OTHER: 2,500

SERVICE AREA

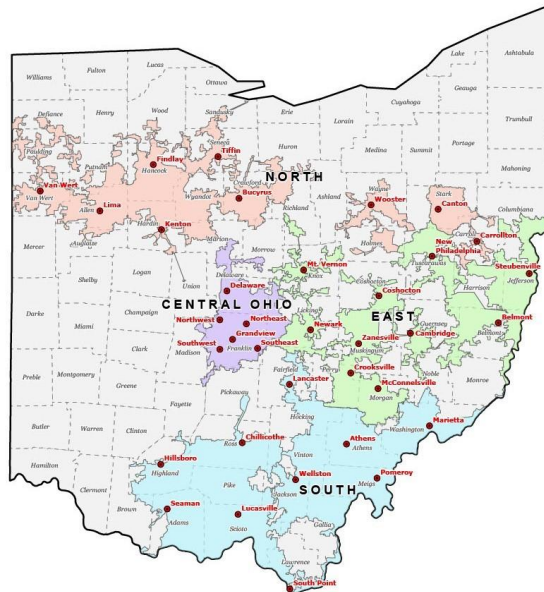
SQUARE MILES: 10,374

COUNTIES SERVED: 61

COMMUNITIES SERVED: Nearly 1,000

DISTRIBUTION LINE MILES: 47,000

TRANSMISSION LINE MILES: 7,300



QUICK STATS

ANNUAL ELECTRIC SALES (mWh): 44,318,000

AVERAGE RESIDENTIAL MONTHLY USE (kWh): 885

AVERAGE RESIDENTIAL MONTHLY COST: \$181.51

AEP OHIO EMPLOYEES: 1,300

Limited generation supply combined with increasing demand for electricity is driving bills up for customers. This summer, customers' generation costs increased by about \$27 per month.