

# WHO WE ARE

## AT A GLANCE



An AEP Company

BOUNDLESS ENERGY™

## SERVING 1.5 MILLION CUSTOMERS

Together, with our customers, we are redefining the future of energy and developing innovative solutions that power communities and improve lives. We're always moving forward, working to improve our customers' experience, strengthen communities and energize our employees. When we're connected, sharing a purpose, we create boundless possibilities.

### BY THE NUMBERS

#### CUSTOMERS

**RESIDENTIAL:** 1,311,109

**COMMERCIAL:** 183,511

**INDUSTRIAL:** 9,402

**OTHER:** 2,589

#### SERVICE AREA

**SQUARE MILES:** 10,374

**COMMUNITIES SERVED:** Nearly 1,000

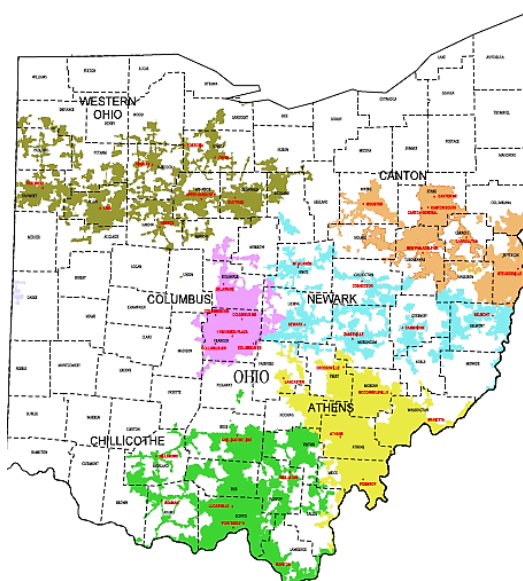
#### QUICK STATS

**2020 ELECTRIC SALES (mWh):** 41,755,730

**AVERAGE RESIDENTIAL MONTHLY USE (kWh):** 779

**AVERAGE RESIDENTIAL MONTHLY COST:** \$99.79

**AEP OHIO EMPLOYEES:** 1,646



**NET PLANT IN SERVICE:** \$7.1 billion

**OPERATING REVENUE:** \$2.7 billion

**NET INCOME:** \$271.4 million

**TAXES PAID:** \$421 million

### LEADERSHIP

**Marc Reitter** – President & COO

**Tom Kratt** – Vice President, Distribution Operations

**Lisa Kelso** – Vice President, Regulatory & Finance

**Jon Williams** – Managing Director, Customer Experience & Distribution Technology