



## **Organization – Meet the Team**



Manager:



Gail Mullett

AEP Ohio DER Team

AEP Ohio Customer Design / Construction

Coordinators:



Justin Schwartz



Paula Timmons



Julie Volpe Walker



Joseph Woods

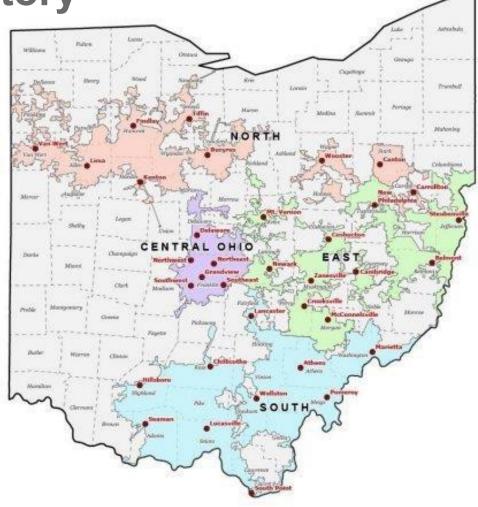
AEP Ohio MRO / Meter Department

AEP Distribution Planning Engineers

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**Service Territory** 





## Interconnection Application Levels



#### Level 1

- > Less than 25 KW
- Application fee: \$50
- > Timeline: 3+ months

#### Level 2

- > 25 kW > 500kW 2MW
- Application fee: \$50+ \$1/kW
- > Timeline: 6+ months

#### Level 3

- > 500 kW 5MW
- Application fee: \$100+ \$2/kW
- Timeline:18+ months

### **Pre-Application**

- Recommended for applications larger than 500 kW
- Application fee: \$300
- > Timeline: 2-4 weeks

## Interconnection Guidance





AEP Ohio Distributed Generation Website



AEP Ohio Meter and Service Guide



AEP Ohio Short Form Information Document



AEP Ohio Standard Form Information Document



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### **Status Overview**



Responsible Party: AEP Ohio Installer Customer



- · Initial stage where the application is created but not yet submitted.
- Installer and customer must read and understand all requirements before submittal.
- Installer and Customer have action items. (Interconnection Service Request, Application Signature, Awaiting Application Signature, Application Invoice, Batch Check)



- Application is being reviewed for completeness.
- AEP Ohio and Installer may have action items. (DGC Record Verification, Customer Record Fix)



- Application is being reviewed for completeness by AEP Distribution planning.
- AEP Ohio and Installer have action items. (Level 2 Screen, Level 2 Results)



- Both Completeness and Technical review is complete, the application is either approved or denied.
- AEP Ohio and Installer have action items. (Technical Results Validation, Technical Results Acceptance)
- AEP Ohio and Customer have action items. (Agreement Signatures, Awaiting Agreement Signatures)

### **Status Overview**



Responsible Party: AEP Ohio Installer Customer



- After receiving approval, you can proceed with the installation of the DER system.
- Installer has action items (Customer Installation)



- AEP Ohio verifies the installation to ensure it meets all requirements and standards.
- AEP Ohio has action items (Installation Verification)



- AEP Ohio installs or reprograms the meter to accommodate the new DER system.
- AEP Ohio and Installer may have action items (Meter Change Invoice, Request Meter Change, Meter Installation)



- The DER system is now operational and connected to the grid.
- AEP Ohio and Installer may have action items (Back Office Updates, Permission to Operate)

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### **Unsubmitted**



**Description:** This is the initial stage where the application is created but not yet submitted.

#### **Key Points:**

- Please read and understand requirements prior to submittal.
- · Ensure all required fields are filled out.
- · Double-check for accuracy and completeness.
- · Service holder information must match AEP Ohio bill.
- New One utility accessible disconnect effective for applications submitted after February 1, 2025.

Batch Check: Please let our team know if an application has been stuck in this stage longer than 4-5 days.

Once the signature is received, an invoice is generated, and the application will move into Completeness Review.

## **Completeness Review**



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service
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**Description:** The application is reviewed for completeness to ensure all necessary information is provided.

#### **Key Points:**

- AEP Ohio DGC will review the application, starting with the DGC Record Verification stage.
- The application then moves to the Completeness Check.
- If a transformer upgrade is required, the project moves to Supplemental Review.
- This can take up to 10 business days.

#### **Net Energy Metering Service (NEMS) Tariff Requirements:**

- The system's production should not exceed 120% of the customer's annual energy consumption.
- Provide accurate energy consumption data to verify compliance with the 120% rule.

### **Technical Review**



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service	
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**Description:** The application undergoes a technical review to assess the feasibility and technical requirements of the project.

#### **Key Points:**

- This stage for level 2 projects takes up to 20 business days.
- AEP Ohio will evaluate the technical aspects of the proposed DER system.

#### **Distribution Planners' Role:**

- Model the local EPS and DER system to determine if any additional mitigations are required.
- · Use advanced tools and methods to simulate the impact of the DER system on the local grid.
- Assess potential issues such as voltage regulation, thermal overloads, and protection coordination.
- · Identify necessary upgrades or modifications to ensure the safe and reliable integration of the DER system.

## **Approval**



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service
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**Description:** Once the technical review is complete, the application is either approved or denied.

- If approved, you will receive an approval notice.
- If denied, you will receive feedback on the reasons and possible next steps.
- Ensure you understand all conditions or requirements attached to the approval.
- If the application is approved, it moves to Technical Results Validation, where the AEP Ohio DGC will generate the approval document.
- Once the approval document is generated, the project moves to Technical Results Acceptance, where the installer needs to acknowledge the approval and indicate if they wish to move forward.

## **Agreement Signatures**



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service
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**Description:** The agreements are generated and sent to the customer for signature.

#### **Key Points:**

- Agreements typically take 3 business days to generate but can take up to 5 during busy periods.
- Once generated, an email is sent to the customer via DocuSign.
- Both the customer and AEP Ohio must sign these agreements as they are a formal agreement between the customer and AEP Ohio.

#### **Important Note:**

- Inform the customer that applications tend to hang out in this stage because the customer does not sign or does not know they need to sign.
- Ensure the customer is aware of the need to sign the agreements promptly to avoid delays.

## Agreement Signatures - DocuSign

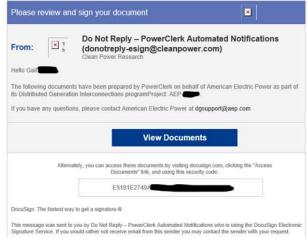


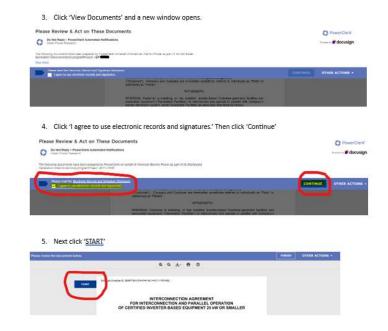
Unsubmitted Completeness Technical Approval System Installation Meter In Service

### Application, Interconnection Agreement (IA)/NEMS, and - Meter Change Signature How-To

Note: The Application signature is required at the beginning of the interconnection process. The Agreement/NEMS (and Meter Change when required) signature is required after the AEP conditional approval is accepted by the entity submitting the application. The below example is for the IA/NEMS signature process.

- 1. The customer will receive an email from DocuSign System dse na2@docusign.net
- 2. -Open the email (see example below)





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## **Agreement Signatures**

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The window automatically scrolls down to the first signature area. You can scroll back up to view the entire document, but you should have already received a DRAFT copy with the conditional approval email. Click the yellow 'Sign' button by your name.



 A new window opens. Choose 'Select Style' if not already selected. You can also change the signature style if you'd like. When ready to sign click 'ADOPT AND SIGN'

Required	
uli Name"	Initials"
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FC8B	

8. The document then scrolls to the next signature area. To sign click the yellow 'Sign' button below your name.



9. The select 'FINISH' and you're done.



Go to Step 10 on next page.

## **Agreement Signatures**



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11. If the customer's meter can't be reprogrammed for net-metering the meter will be removed and a net-metering capable meter installed in its place. There will be a separate DocuSign request for the Meter Change that is sent at the same time as the Interconnection Agreement/Net Energy Metering Service (NEMS) DocuSign.

## System Installation



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service	>
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**Description:** After receiving approval, you can proceed with the installation of the DER system.

#### **Key Points:**

- Follow all safety and installation guidelines.
- Please request disconnect/reconnect; Never pull open an AEP Ohio meter.

#### **Required Documents:**

- A completed certificate of completion (COC) or proof that the system has passed electrical inspection. (Connections made outside of the MSP may require AHJ inspection.)
- A picture of the completed generator(s) showing the number of units installed so it can be easily counted.
- A picture of the AC disconnect switch immediately adjacent to the AEP billing meter.
- If the switch is not within 6 ft or visible from the AEP meter, please provide a picture of the placard attached to the utility meter stating the location of the disconnect switch. Examples shown on our website.
- A picture showing the inverter(s) with the model number visible and readable.
   (if the system does not utilize an inverter, please provide an image of the generator nameplate showing the model number).

### **Installation Verification**



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service
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**Description:** AEP Ohio verifies the installation to ensure it meets all requirements and standards.

- This stage takes 5-10 business days for review.
- AEP Ohio DGC will review the photos submitted and determine if the system was installed correctly (based on what was approved in the application).
- If the system was installed correctly, the project then moves to the Meter Installation stage.
- If the project was installed incorrectly or we cannot see all panels, the project gets sent back to the installer to make corrections.

### **Meter Installation**



Unsubmitt	ed	Completeness Review	Technical Review	$\rangle$	Approval	$\rangle\rangle$	System Installation	$\rangle\rangle$	Installation Verification	$\rangle$	Meter Installation		In Service	>
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**Description:** AEP Ohio installs or reprograms the meter to accommodate the new DER system.

- If the meter change requires payment, please allow 2-3 business days for an invoice to be generated.
- Once the invoice is generated, AEP Ohio can order the meter change request to MRO.
- This work can take up to 10 business days after the meter change has been ordered.
- Ensure the site is accessible for AEP Ohio personnel (not behind a locked gate, or inside a building).
- Do not turn on the system until the meter installation is complete and the PTO letter has been sent.

## In Service



Unsubmitted	Completeness Review	Technical Review	Approval	System Installation	Installation Verification	Meter Installation	In Service	>
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**Description:** The DER system is now operational and connected to the grid.

- Permission to operate letter will be granted after the meter change/reprogram (up to 2 days after installation).
- Communicate with AEP Ohio if any issues or changes to the system arise.

# **General Tips √**



- ✓ Communicate the process to customers.
- ✓ Set realistic timelines from application to PTO.
- ✓ Explain that not all PowerClerk emails need a response.
- ✓ Ensure COC forms are fully completed and signed.
- ✓ Include AHJ inspection if required.
- ✓ Provide proper information/photos in the correct sections.
- ✓ Check your installation status on PowerClerk.
- ✓ Consolidate project lists to avoid multiple inquiries for the same issue. (ex. Re-send signature request)
- ✓ Install projects only after AEP Ohio approval.
- ✓ Do not turn on the system before meter change/reprogramming.
- ✓ Inform customers when the meter is reprogrammed or installed; their presence is not required.
- ✓ Avoid emailing about corrections or sending duplicate documents to prevent review delays.
- ✓ DER expansions will use the original NEMS agreement's estimated annual energy usage.
- ✓ Use Discontinue Interconnection Request form if you will not be installing the DER.
- ✓ Customers who OPT OUT of AMI meters can not participate in Net Metering.

## Resources





AEP Ohio Distributed Generation Website



AEP Ohio Meter and Service Guide

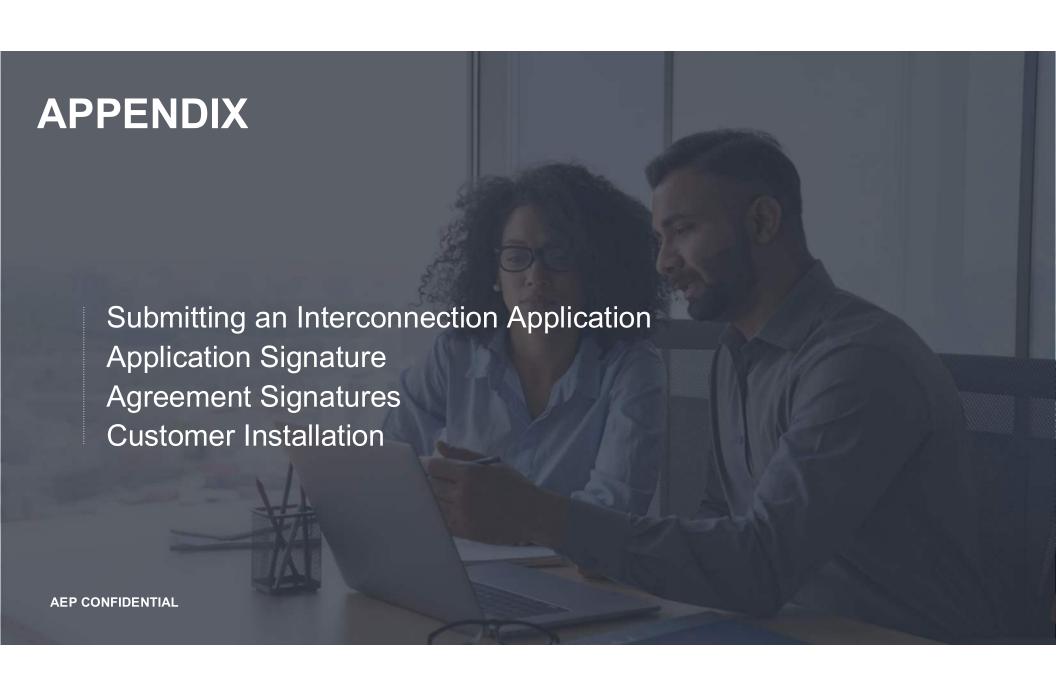


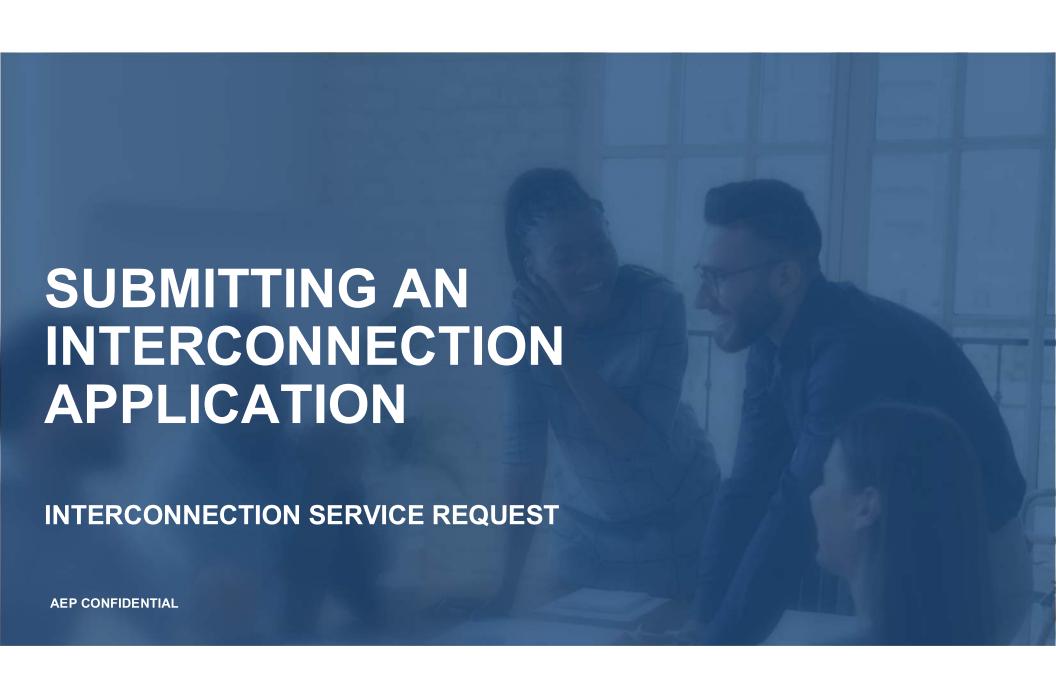
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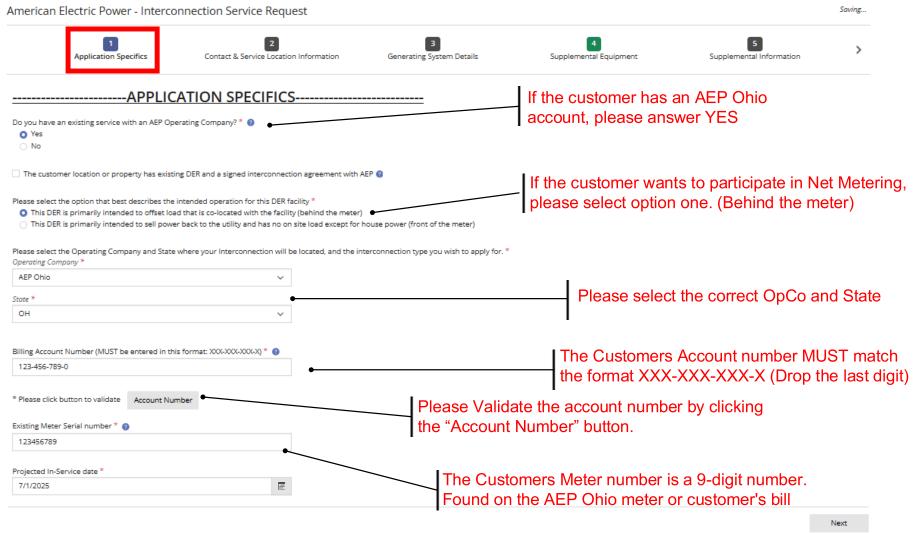


dgcoordinator-ohio@aep.com

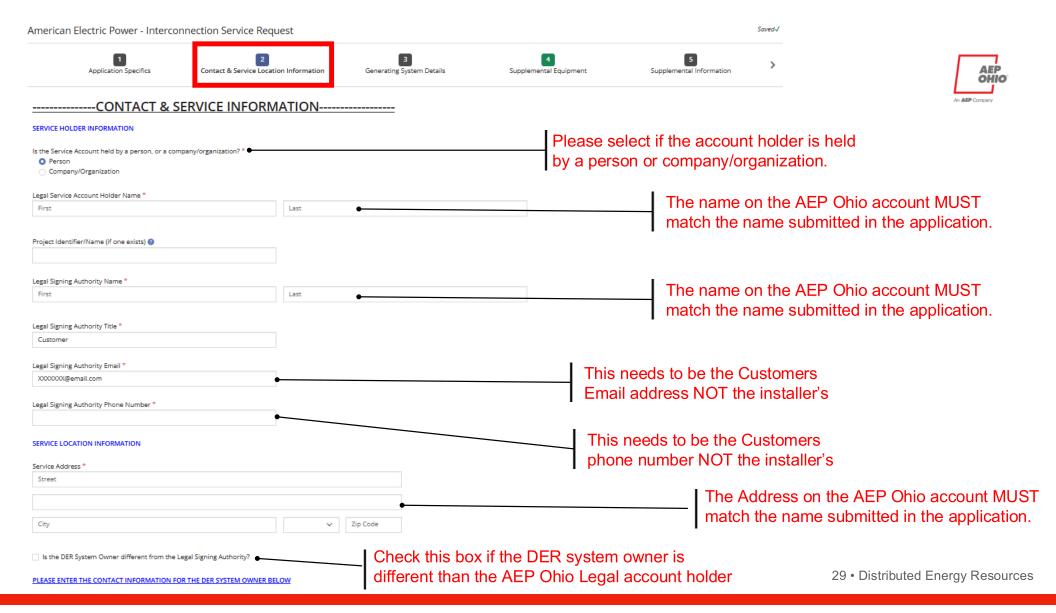


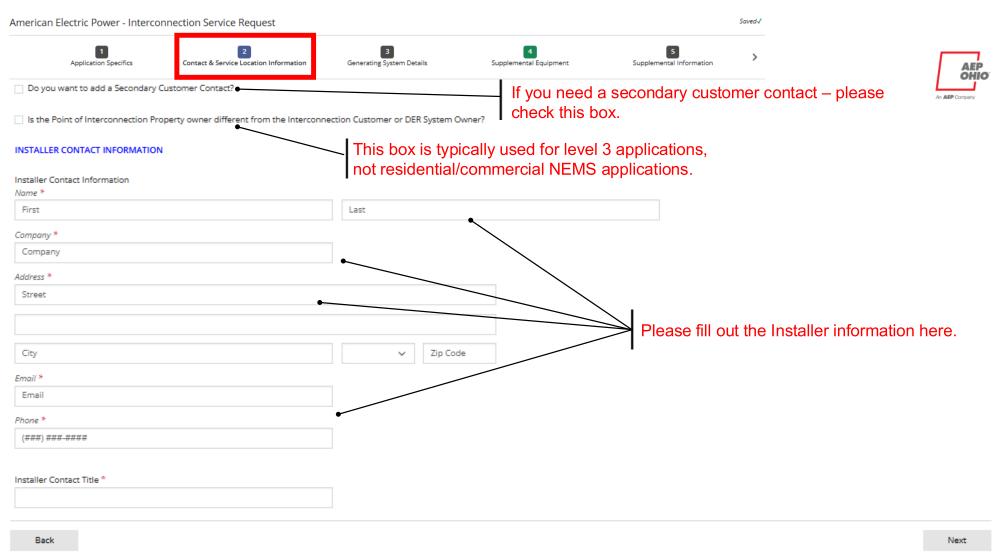




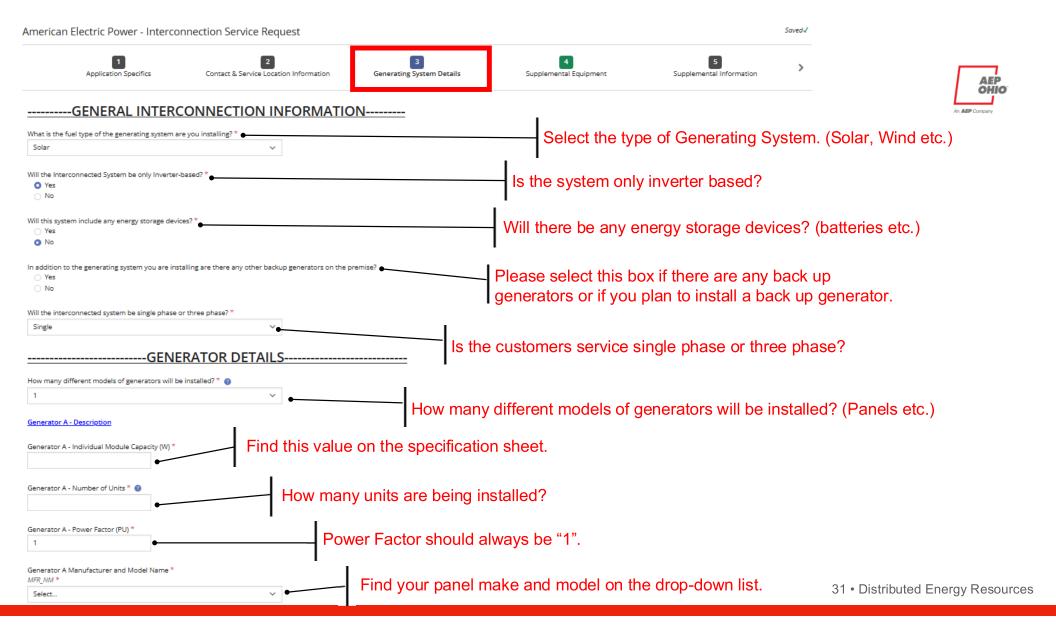


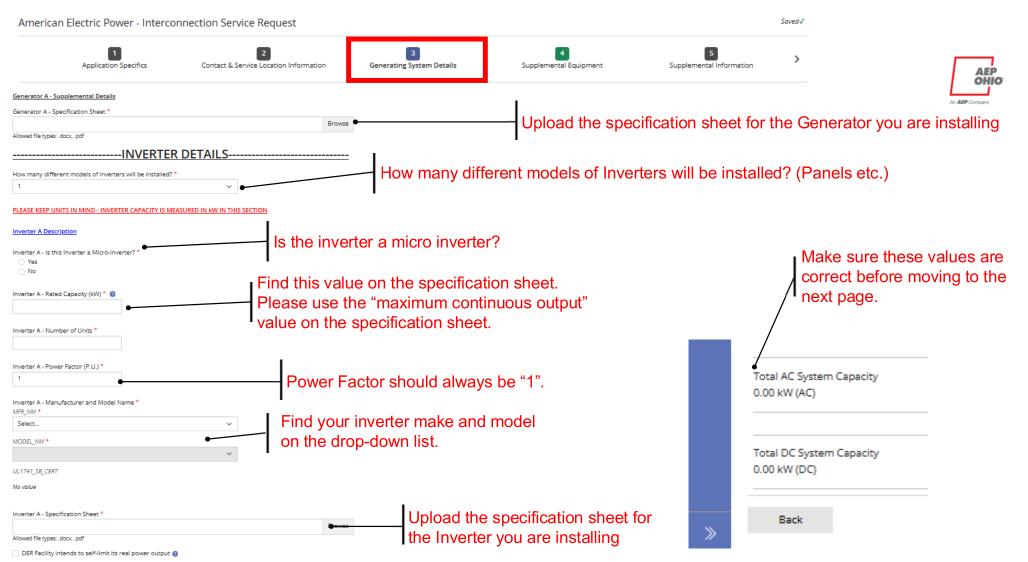
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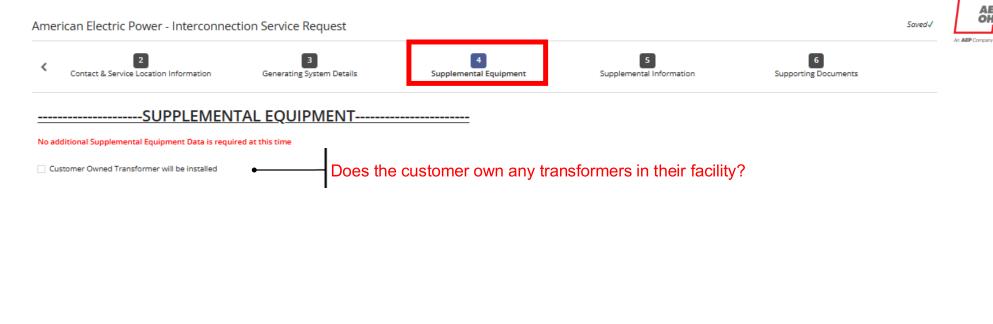


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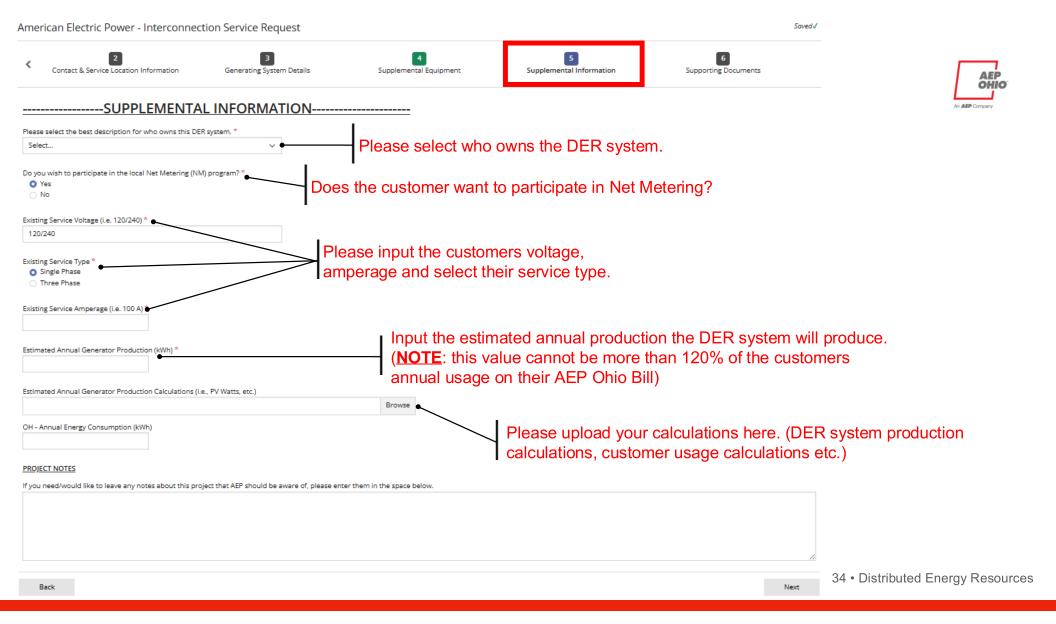


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Next

Back



American Electric Power - Interconnec	tion Service Request			Saved√				
Contact & Service Location Information	Generating System Details	Supplemental Equipment	Supplemental Information	5 Supporting Documents	АЕР ОНЮ			
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Backup Generator Spec Sheet *		Browse •		here. If not, this box wil				
Site Diagrams * @			<b>-</b>		the short and/or standard form			
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Understand that my state mandates insurance suff	icient to meet the Distributed Energy Resourc	e's construction, operating and liability r	esponsibilities, and I acknowledge that it is my respo	onsibility to meet these requirements. *				
To facilitate faster processing a	and verification of system	installation in the fut	ure inlease submit Pre-Instal	lation Site Pictures that				
show the following information			<u>, p</u>					
1) A picture showing the current location of the electric	meter with approximately 3 feet visible of the	surrounding wall or area.	1					
2) A picture showing the proposed location of any inver-	ter(s) or electrical control equipment		_	the customer meets the				
3) A picture showing the anticipated location where the	generating equipment will be installed		responsibi	lities and check this box	ζ.			
4) A picture showing the anticipated location of the utili	ty accessible AC Disconnect Switch.							
NOTE: Please provide only as many pictures are as ne	eded to show the above information.							
IT IS ACCEPTABLE TO ADD MULTIPLE PICTURES TO THE	E SAME FILE							
Please look at our current meter and service guide. The	installation of a DER requires the customer to	comply with all of our current requiren	nents for electrical service.					
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https://www.aepnationalaccounts.com/business/builde	•	ls ti	ne AC disconnect dire	ctly adjacent to the AEF around a corner?)	Ohio meter?			
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#### ------NEXT STEPS-----

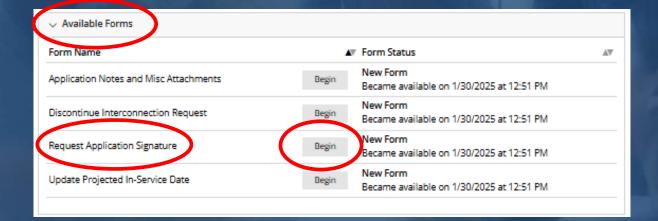
PLEASE REVIEW YOUR APPLICATION PRIOR TO SUBMISSION. INCORRECT APPLICATIONS WILL RE-ENTER THE QUEUE WHEN THEY ARE RESUBMITTED.

TO COMPLETE SUBMISSION OF THIS INTERCONNECTION APPLICATION YOU WILL NEED TO DO THE FOLLOWING ITEMS.

- 1) You must submit this form
- 2) You must begin the subsequent 'Request Application Signature' form
- 3) You must preview each available document to allow eSignatures to be requested
- 4) You must press the 'Request eSignature' button at the bottom of the page to formally request eSignatures
- 5) You must submit the 'Request Application Signature' Form after requesting eSignatures to continue advancing the application.





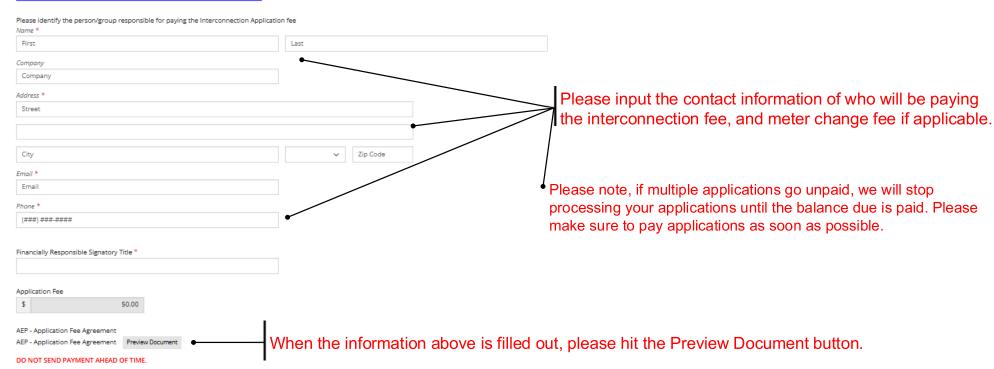


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#### 



WARNING - APPLICATIONS MAY BE HELD AT ANY POINT IN THE INTERCONNECTION PROCESS UNTIL PAYMENT OF ANY OR ALL IDENTIFIED FEES HAVE BEEN RECEIVED.



AN INVOICE WILL BE EMAILED TO THE FINANCIALLY RESPONSIBLE PARTY WITH INSTRUCTIONS ON HOW TO PAY AND WHERE TO SEND PAYMENTS.

FAILURE TO PAY REQUIRED APPLICATION FEES MAY RESULT IN DELAYS PROCESSING AND FULLY INTERCONNECTING THIS APPLICATION.

Any applicable fees for submission of Interconnection Service Request and installation of a bi-directional / dual-register meter will be invoiced to the above financially responsible party.

Completion of the Interconnection Process, and participation in any available DER tariff will require receipt of payment for all applicable fees.

#### DO NOT SEND PAYMENT AHEAD OF TIME.

AN INVOICE WILL BE EMAILED TO THE FINANCIALLY RESPONSIBLE PARTY WITH INSTRUCTIONS ON HOW TO PAY AND WHERE TO SEND PAYMENTS.

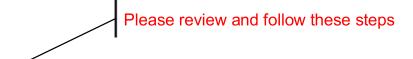
FAILURE TO PAY REQUIRED APPLICATION FEES MAY RESULT IN DELAYS PROCESSING AND FULLY INTERCONNECTING THIS APPLICATION.



Completion of the Interconnection Process, and participation in any available DER tariff will require receipt of payment for all applicable



Application Signatory information - CUSTOMER/SERVICE HOLDER Customer Legal Signing Authority Name \* Please input the Customer's contact information. This Customer Legal Signing Authority Email \* information MUST match the AEP Ohio bill (NOTE: if this information does not match the AEP Ohio bill Customer Legal Signing Authority Title \* we will send it back for revisions which will delay the application timeline) Application Signatory information - INSTALLER Installer Contact Information Company \* Address \* Please include the installer information here. Phone \*



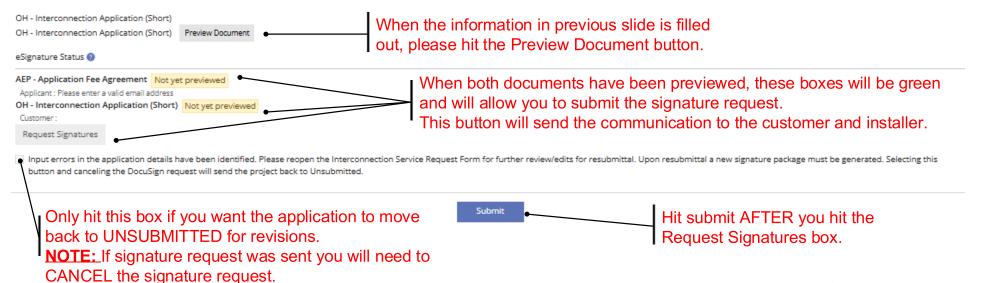


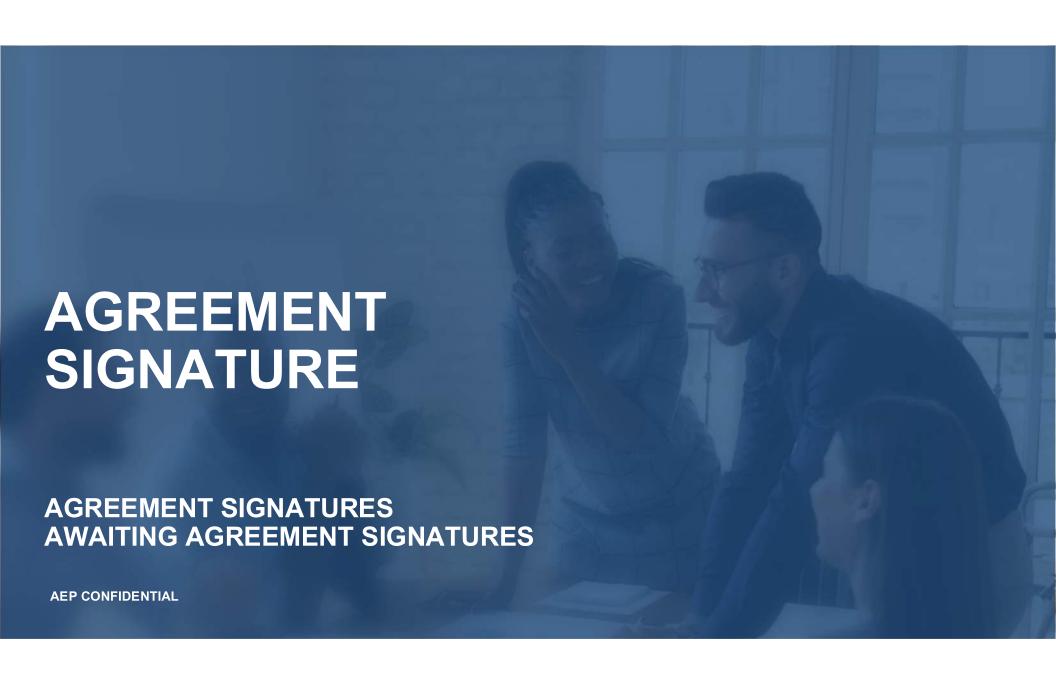
### PLEASE REVIEW THE FOLLOWING STEPS TO SUCCESSFULLY COMPLETE SUBMITTING YOUR INTERCONNECTION APPLICATION.

- 1) REVIEW YOUR SIGNATORY INFORMATION ABOVE AND ENSURE IT IS ACCURATE
- 2) CLICK THE "PREVIEW" BUTTON TO REVIEW YOUR FILLED OUT INTERCONNECTION APPLICATION.

YOU MUST DO STEP (2) TO UNLOCK THE "REQUEST SIGNATURES" BUTTON BELOW.

- 3) CLICK THE "REQUEST SIGNATURES" AT THE BOTTOM OF THE PAGE TO SEND A DOCUSIGN LINK TO ALL SIGNATORIES
- 4) AFTER YOU HAVE REQUESTED SIGNATURES, YOU MUST CLICK THE 'SUBMIT' BUTTON AT THE BOTTOM OF THIS PAGE. YOUR APPLICATION WILL NOT ADVANCE UNLESS YOU SUBMIT THIS FORM.







There are two stages in this status. "Agreement signatures" and "Awaiting Agreement Signatures" are two different steps in the process.

### Agreement Signatures: •

- **Status:** Agreements not yet generated, please allow 3-5 business days to generate these agreements.
- Action Required: AEP Ohio needs to generate and send the agreements to the customer.
- Next Step: Once generated, both the customer and AEP Ohio must sign the agreements.
- **Progression:** The project then moves to the "Awaiting Agreement Signatures" stage.

### Awaiting Agreement Signatures: -

- Status: Agreements have been sent to the customer.
- Action Required: AEP Ohio is waiting for the customer to sign the agreements.
- **Next Step:** Upon receiving the signed agreements, the application will proceed to the "Customer Installation" stage.

#### Current Status

Status marked as AEPOH - Agreement Signatures on 2/13/2025 at 8:24 AM

Created on 8/27/2024 at 11:24 AM (174 days ago) Last Updated on 2/15/2025 at 7:46 AM (2 days ago)

#### Current Status

Status marked as AEPOH - Awaiting Agreement Signatures on 2/17/2025 at 12:52 PM

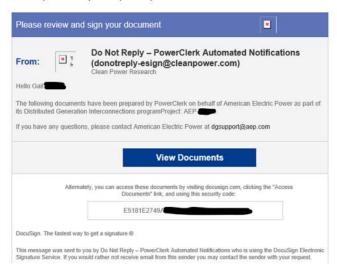
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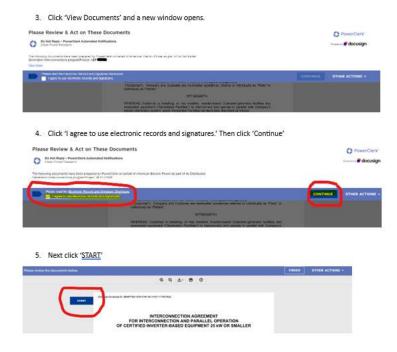


## Application, Interconnection Agreement (IA)/NEMS, and - Meter Change Signature How-To

Note: The Application signature is required at the beginning of the interconnection process. The Agreement/NEMS (and Meter Change when required) signature is required after the AEP conditional approval is accepted by the entity submitting the application. The below example is for the IA/NEMS signature process.

- 1. The customer will receive an email from DocuSign System dse na2@docusign.net
- 2. -Open the email (see example below)



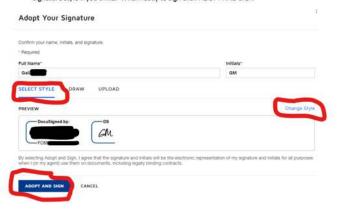


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The window automatically scrolls down to the first signature area. You can scroll back up to view the entire document, but you should have already received a DRAFT copy with the conditional approval email. Click the yellow 'Sign' button by your name.



 A new window opens. Choose 'Select Style' if not already selected. You can also change the signature style if you'd like. When ready to sign click 'ADOPT AND SIGN'



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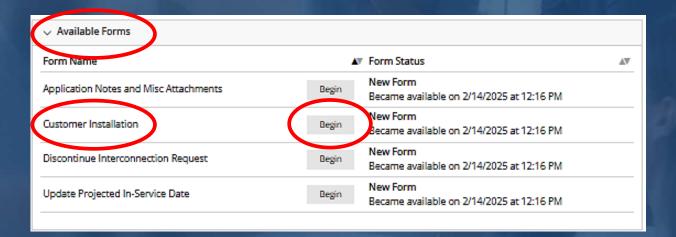
Go to Step 10 on next page.



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11. If the customer's meter can't be reprogrammed for net-metering the meter will be removed and a net-metering capable meter installed in its place. There will be a separate DocuSign request for the Meter Change that is sent at the same time as the Interconnection Agreement/Net Energy Metering Service (NEMS) DocuSign.

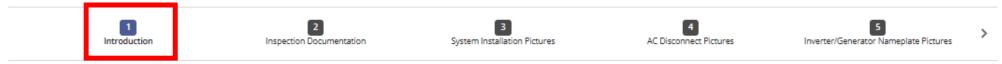
# **CUSTOMER INSTALLATION**



**AEP CONFIDENTIAL** 



### Customer Installation Saved Project Number:



### To Complete this form you will need to provide the following information

\*Upload proof of any necessary electrical or building inspection that was completed after system installation. This can be in the form of a filled out/signed copy of the inspection report, of a completed 'Certificate of Completion,' or photographic evidence of inspection stickers

\*Upload a picture showing the completed generator system showing the number of units installed, i.e. for a solar installation, the solar panels installed in such a way as the number of modules can be counted.

\*Upload a picture of the AC disconnect switch immediately adjacent to the AEP meter. If you indicate the AC Disconnect cannot be co-located, provide a picture of where the AC Disconnect switch is located and a picture of the UV rated permanent plaque above the existing meter showing and stating the location of the AC Disconnect switch with respect to the AEP meter.

\*Upload a picture showing the inverter(s) with the model number visible and readable. If the system does not utilize an inverter please provide a picture of the generator name plate showing model number.



Please select the date you are filling out this form on.

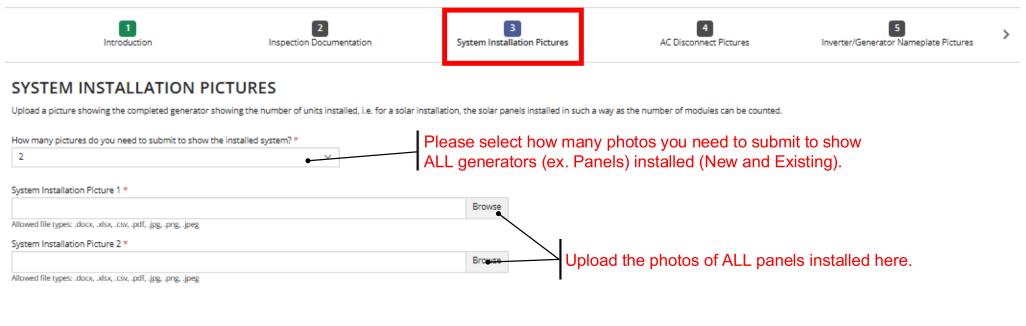


## Saved Project Number: Customer Installation System Installation Pictures Inspection Documentation AC Disconnect Pictures Inverter/Generator Nameplate Pictures Introduction If an inspection is not required in your local AHJ, Inspection Documentation please complete the Certificate of Completion (COC) form. PROOF OF INSPECTION Certificate of Completion - Template Generate Document Inspection Documentation \* @ Browse Allowed file types: .docx, .xlsx, .csv, .pdf, .jpg, .png, .jpeg Upload the inspection or COC document here. Back Next



## Customer Installation Saving... Project Number:

Back





#### Customer Installation

Picture of the permanent plaque showing and stating location of the AC Disconnect Switch \*

Allowed file types: .docx, .xlsx, .csv, .pdf, .jpg, .png, .jpeg

Back

### Saved Project Number:



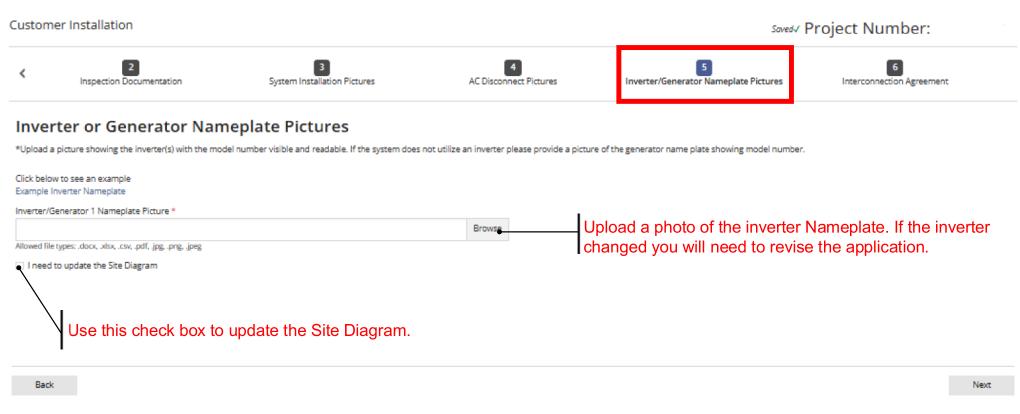
Browse

NOTE: If the AC Disconnect is directly adjacent to the AEP Ohio meter, please submit a photo of the AC Disconnect and AEP Ohio Meter in the SAME FRAME

50 • Distributed Energy Resources

Next







## Customer Installation Saved Project Number:

