

Residential Bill Walkthrough

Electric Bill for:
RESIDENTIAL CUSTOMER

For service at:
123 MAIN ST
ANYWHERE, OH 12345

This Month's Electric Cost


Electric Generation

\$121.03


Electric Grid

\$131.95


Your Home
Electricity Cost
\$252.98

Due July 27, 2026

\$252.98

Account #000-000-000-0-0

Previous Charges

Total Due Last Billing – 6/26/26

Payment Made – 6/2/26

Fast Due Amount

Current Charges

Generation Co. Electric Generation

Ohio Power Company Electric Grid

Current Charges

Total Amount Due by July 27, 2026

Four Monthly Electricity Usage kWh

12 Month Total Usage 26,486 kWh

Average Monthly Usage 2,207 kWh

1,245 kWh

0 1,000 2,000 3,000

JUN JUL AUG SEP OCT NOV DEC

2025 1,000 750 1,740 1,070 1,800 1,200

2026 1,000 200 2,000 2,200 2,000 2,800 2,800 2,400 2,000 2,070 1,800

kilowatt-hour (kWh) The unit measure for the electricity you use. For example, you can use with an electricity to light a 100-watt light bulb for 10 hours.

The easiest way to manage your electric bill is to manage the amount of electricity you use. Please visit [OhioPowerCo.com/Save](#) for tips on how to conserve energy and save money.

Wondering what you're paying for?

We want you to understand your bill. Please visit [OhioPowerCo.com/bill](#) for a detailed line-item breakdown, along with explanations of your charges and ways to save on your bill.





Having trouble affording your bill?

We want to help. Call 1-800-475-0271 to talk with us about payment plans, low-income assistance and other ways to save.

Payment Methods

 [OhioPowerCo.com](#)

 Mobile App

 PO Box 371496
Pittsburgh, PA 15250-7496

 [OhioPowerCo.com/bill](#)



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Please return the portion of the bill with your payment.
Please do not paper clip or staple your checks to the bill payment stub.

☐ The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$ _____

RESIDENTIAL CUSTOMER
123 MAIN ST
ANYWHERE, OH 12345

Payment Amount

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496
1-800-475-0271

Due July 27, 2026
\$252.98
123 MAIN ST
ANYWHERE, OH 12345
Account #000-000-000-0-0

1111123+567870123456787012345678705678701234567870

Quick Overview

This section includes key information you can act on at a glance.

Key Information

Your due date, amount due and account information are available right away for easy reference.

Electricity Cost Breakdown

As an Ohio customer, you have a choice of generation suppliers. This quick reference shows how much of your bill went to producing the electricity you use as well as delivering it across poles and wires.

Step 1 of 7

Residential Bill Walkthrough

Electric Bill for

RESIDENTIAL CUSTOMER

For service at

123 MAIN ST

ANYWHERE, OH 12345

The Month's Electric Cost

Electric Generation

Electric Grid

Your Home

Monthly Cost

Due July 27, 2026

\$252.98

Account #000-000-000-000

Previous Charges

Total Due Last Billing - 5/26/26	\$378.05
Payment Made - 6/2/26	- \$378.05
Past Due Amount	\$0.00

Current Charges

Generation Co. Electric Generation	\$121.03
Ohio Power Company Electric Grid	\$131.95
Current Charges	\$252.98
Total Amount Due by July 27, 2026	\$252.98

Usage kWh

1,245 kWh

0 kWh - 6,000 kWh

ALL AUG SEP OCT NOV DEC

1,000 2,000 3,000 4,000 5,000 6,000

Electricity you use. For example, you use 100 kWh or 10 hours.

To manage the amount of electricity you use, try these tips to conserve energy and save money.

Wondering what you're paying for?

We want you to understand your bill. Please visit [OhioPowerCo.com/Bill](#) for a detailed line-item breakdown, along with explanations of your charges and ways to save on your bill.

Having trouble affording your bill?

We want to help. Call 1-800-473-2271 to talk with us about payment plans, low-income discounts and other ways to save.

Payment Methods

OhioPowerCo.com

Mobile App

PO Box 371496
Pittsburgh, PA 15250-7496

OhioPowerCo.com/Bill

Non-Payment/Return Mail:
P.O. BOX 24401
CANTON, OH 44701-4401

☐ The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$_____.

RESIDENTIAL CUSTOMER
123 MAIN ST
ANYWHERE, OH 12345

Due July 27, 2026

\$252.98

123 MAIN ST
ANYWHERE, OH 12345

Account #000-000-000-000

Payment Amount

\$

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496
-123-456789-123-456789-

11111223+567890123+567890123+567890123+567890

Bill Summary

This section provides a snapshot of your account activity and the amount currently due.

Previous Charges

These line items show the balance from your last bill and any payments or credits that have been applied to your account since that bill was issued. If a balance remains unpaid after the due date, it may appear as a Past Due Amount.

Current Charges

This represents the cost of electricity you used during the current billing period separated into Generation Supplier and Electric Utility (Grid) amounts.

Total Amount Due

This is the final amount that takes into account all previous and current charges and must be paid by the due date shown on the bill.

Residential Bill Walkthrough

Usage History

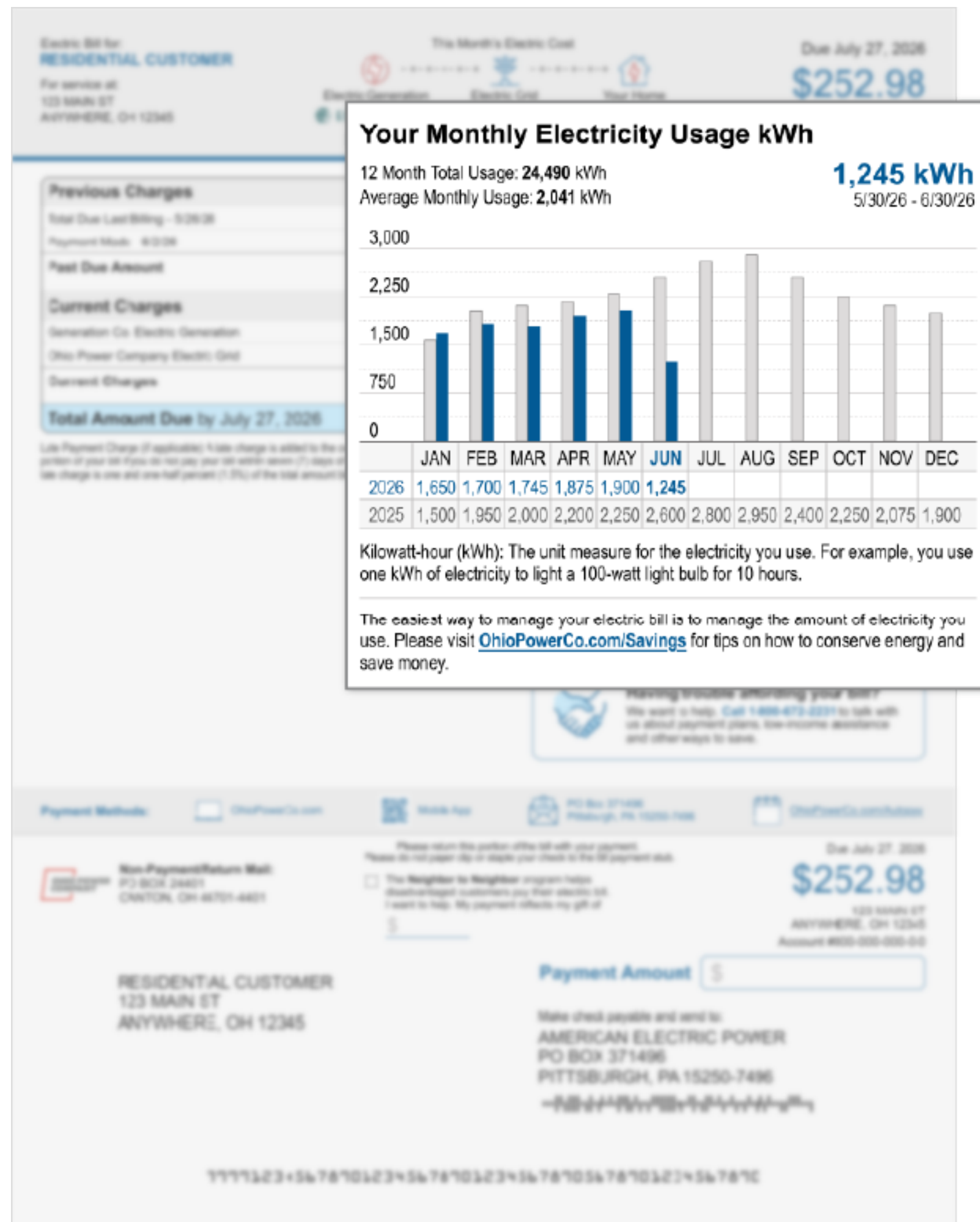
This section provides a snapshot of your account activity and the amount currently due.

Usage Total

See how much electricity you used this billing period and how it compares to your average usage over the last 12 months.

Month-to-Month Comparison

Compare the amount you used to last month, or to the same month last year.



Residential Bill Walkthrough

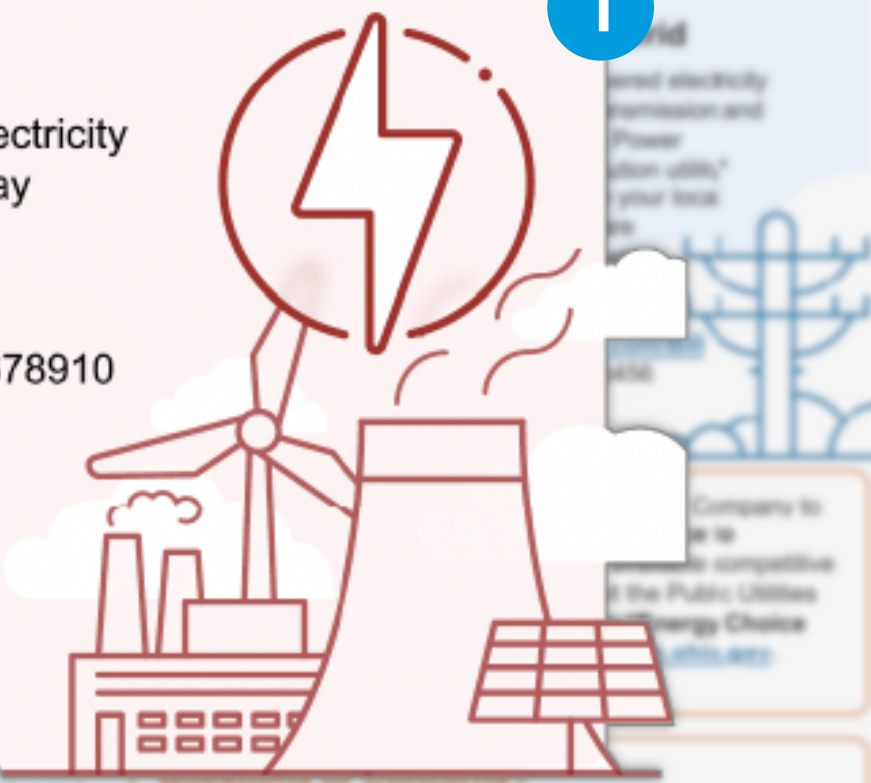
Your Electric Bill Has Two Parts:

Electric Generation

This is the cost to generate the electricity you used. Under Ohio law, you may choose your generation provider.

You have chosen **Generation Co.**
Supplier Account Number: 12345678910
Phone: 1-800-000-0000

 **GENERATION CO.**



It's Easy To Find Outage Information

- See outage maps and estimated restoration times at [OhioPowerCo.com/outages](#)
- Get text alerts about outages that affect you. Sign up for alerts at [OhioPowerCo.com/text](#)
- Need to report an outage or service emergency? Call 1-800-672-2231
- Ohio Power Company cares about your safety. Find safety tips at [OhioPowerCo.com/safety](#)

Notes From Ohio Power Company

Hot Weather - High Bill Alert: Abnormally high temperatures can force your air conditioning unit to run longer and harder than it would during a typical summer day. This increases your energy usage, resulting in a higher-than-normal bill. Visit [AEPOhio.com/Rebates](#) to learn about our energy efficiency programs as well as tips that can help you lower your energy consumption without sacrificing comfort.

Rebates: AEP Ohio offers rebates when you purchase qualified ENERGY STAR appliances or make other efficient upgrades such as adding home insulation. To learn more, call 866-097-2538 or visit [AEPOhio.com/Rebates](#).

Want to Get an Extra \$25? Receive a \$25 bonus for each friend you refer who recycles their fridge or freezer. Referral must be an eligible AEP Ohio residential customer. Refer as many friends as you want to rack up the cash. Simply provide your friend with your unique referral code and tell them to use that code when they email their appliance. Call 1-877-545-4712 to get your referral code. Some restrictions apply; see [AEPOhio.com/Rebate](#) for program rules and requirements.

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Your Electric Bill Has Two Parts

1. Electric Generation

This is the cost to produce the electricity we use. Electricity is produced by separate, third-party companies outside of Ohio Power. Ohio Power does not make any profit on the electricity generation portion of your bill. Your generation amount due is sent to Ohio Power from the supplier and passed directly to you.

As an Ohio customer, you can choose your generation supplier.

Residential Bill Walkthrough

Your Electric Bill Has Two Parts:

Electric Generation

This is the cost to generate the electricity you used. Under Ohio law, you can choose your generation supplier. You have chosen **Generation Co.** Supplier Account Number: **1-800-000-0000**

Learn About Your Electric Generation

If you do not exercise your Ohio law to choose a generation supplier, the electric distribution company provides you "standard service." This means the electric distribution company generates the electricity for you.

It's Easy To Find Outage Information

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- Get text alerts about outages that affect you. Sign up for alerts at [OhioPowerCo.com/text](#)
- Need to report an outage or service emergency? Call 1-800-672-2231
- Ohio Power Company cares about your safety. Find safety tips at [OhioPowerCo.com/safety](#)

Questions or Comments?

Call 1-800-672-2231 to speak with a live human at Ohio Power Company. You can also write to us at Customer Concerns, 700 Norcross Rd., Gahanna, OH 43230. For questions about electric supply issues, please contact Dynegy at 1-877-331-3345. If your issue is not resolved after you have called your electric supplier and/or your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7626 (toll free) from 8 a.m. to 5 p.m. weekdays, or at [puc.ohio.gov](#). Hearing or speech impaired customers may contact the PUCO via TTY at 1-800-686-7626 (Ohio relay service).

The Ohio consumers' council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-6622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at [occ.ohio.gov](#)

Notes From Ohio Power Company

Hot Weather - High Bill Alert: Abnormally high temperatures can force your air conditioning unit to run longer and harder than it would during a typical summer day. This increases your energy usage, resulting in a higher-than-normal bill. Visit [AEPOhio.com/Rebates](#) to learn about our energy efficiency programs as well as tips that can help you lower your energy consumption without sacrificing comfort.

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Want to Get an Extra \$25? Receive a \$25 bonus for each friend you refer who receives their fridge or freezer. Referral must be an eligible AEP Ohio residential customer. Refer as many friends as you want to rack up the cash. Simply provide your friend with your unique referral code and tell them to use that code when they enroll their appliance. Call 1-877-545-4712 to get your referral code. Some restrictions apply; see [AEPOhio.com/RebateLess](#) for program rules and requirements.

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Ohio Power Company Electric Grid

This is the cost of the electric grid that delivered electricity from the generator to your home via the transmission and distribution systems. Under Ohio law, Ohio Power Company is the designated "electric distribution utility" that operates the distribution electric grid in your local community. Ohio Power Company's rates are reviewed and approved by the Public Utilities Commission of Ohio.

For more information, visit: [OhioPowerCo.com/Bill](#)
Service Delivery Identifier: 0000000090123456

Your Electric Bill Has Two Parts

1. Electric Generation

This is the cost to produce the electricity we use. Electricity is produced by separate, third-party companies outside of Ohio Power. Ohio Power does not make any profit on the electricity generation portion of your bill. Your generation amount due is sent to Ohio Power from the supplier and passed directly to you.

As an Ohio customer, you can choose your generation supplier.

2. Electric Grid

This is the cost for safely delivering electricity to you across poles and wires and maintaining the equipment necessary to keep the grid up and running.

Residential Bill Walkthrough

Electric Bill for RESIDENTIAL CUSTOMER		The Month's Electric Cost		Due July 27, 2026								
For service at: 115 MAIN ST ANYWHERE, OH 12345		Electric Generation Co. \$121.03		\$252.98								
Your Selected Electric Generation Plan: Choice Learn more about your plan and programs at OhioPowerCo.com/Choice												
Notes From Generation Co. You have chosen Generation Co. as your electric generation provider. Generation Co. has provided the following messages: @@@Your rate change from the last 1-2 billing cycles per your agreement. - For questions about your electric generation charges please contact Generation Co. at 1-800-820-0000.												
Meter Reading Details Reading: Actual Estimated Peak: On Off Meter #1234567890 Period 06/01 - 06/30 <table><tr><th>Previous</th><th>Current</th><th>Metered</th><th>Usage</th></tr><tr><td>22858</td><td>22864</td><td>1245</td><td>1,245</td></tr></table> Toll-free Residential Service Next scheduled read date should be between Jul 7 and Jul 9		Previous	Current	Metered	Usage	22858	22864	1245	1,245			
Previous	Current	Metered	Usage									
22858	22864	1245	1,245									
For Informational Purposes Only: The below rates are NOT NEW (not fixed) or approximate rates. NEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency, please visit OhioPowerCo.com/NEP - Renewable Programs: \$0.00000 /kWh - Energy Efficiency Programs: \$0.00 - Peak Demand Reduction Programs: \$0.00												
Notes From Ohio Power Company Please Note: To ensure the safety of our employees and maintain their daily workload, it is necessary for us to periodically re-evaluate our meter reading routes. We recently completed changes to our area which may affect when your electric meter is scheduled to be read and the monthly bill due date. As a result of this change, please note the number of days energy usage and amount due in this billing period may vary from your prior bills. In case number 23-23-65-100, the Public Utilities Commission of Ohio approved adjustments to Ohio Power Company's Electric Cost Recovery Rider (ACRR) and Alternative Energy Rider (AER). The ACRR allows AEP Ohio to collect or pass back the difference between auction costs billed to customers versus what was paid to auction winners for the procurement of power and includes the costs associated with the competitive bid process. The AER recovers costs related to renewable energy. A residential customer using 1,000 kWh will see an increase of \$5.58 per month.												
		Generation Co. Electric Generation \$121.03										
		Generation Charges 1245 kWh x \$0.098 /kWh \$121.03										
		The cost of energy generated to meet your kWh usage. This charge is passed through from your generation provider, and Ohio Power Company makes no profit from it.										
		Ohio Power Company Electric Grid \$131.95										
		Fixed Monthly Customer Charge \$13.50 /month \$13.50										
		The cost to ensure the electric distribution grid functions regardless of the amount of energy you use.										
		Usage Based Energy Charge 1245 kWh x \$0.0347738 /kWh \$43.29										
		The cost of the electric distribution grid that delivers power to your home including substations, transformers, poles, wires—and the wages of the crews who build and maintain it.										
		Electric Grid Base Rates Subtotal \$56.79										
		Basic Transmission Cost Rider 1245 kWh x \$0.0434364 /kWh \$54.08										
		The cost of high-voltage transmission lines that carry electricity from distant power plants to your local area.										
		kWh Tax Rider (first 2,000 kWh) 1245 kWh x \$0.0046500 /kWh \$5.79										
		A state tax mandated by the Ohio General Assembly.										
		Tax Savings Credit Rider 1245 kWh x -\$0.0019061 /kWh -\$2.37										
		A state tax mandated by the Ohio General Assembly.										
		Energy Efficiency Rider 1245 kWh x \$0.0004541 /kWh \$0.57										
		The cost of programs to help low-income customers use less electricity.										
		PIPP Rider 1245 kWh x \$0.0055215 /kWh \$6.87										
		Funding for an Ohio program that helps low-income households pay their utility bills.										
		Enhanced Service Reliability Rider 5.80236% of base rates \$3.30										
		The cost of tree trimming and maintenance to help prevent outages and improve reliability.										
		Distribution Investment Rider 5.38966% of base rates \$3.06										
		The cost of building new grid infrastructure to support growth and enhance reliability.										
		Economic Development Cost Recovery Rider 1.80190% of base rates \$1.02										
		Funding for economic development programs in our service territory.										
		Storm Damage Recovery Rider \$0.19 /month \$0.19										
		The cost of responding to severe storms that required extensive manpower and resources to restore power.										
		gridSMART Rider \$2.65 /month \$2.65										
		The cost of installing advanced meters and modern grid technologies to improve service reliability.										
		Electricity Cost \$252.98										

Line Item Charges

Exactly what each line means, how much it costs, and how it's calculated

Generation Costs

These are the costs to produce the electricity you use, as charged by your generation supplier.

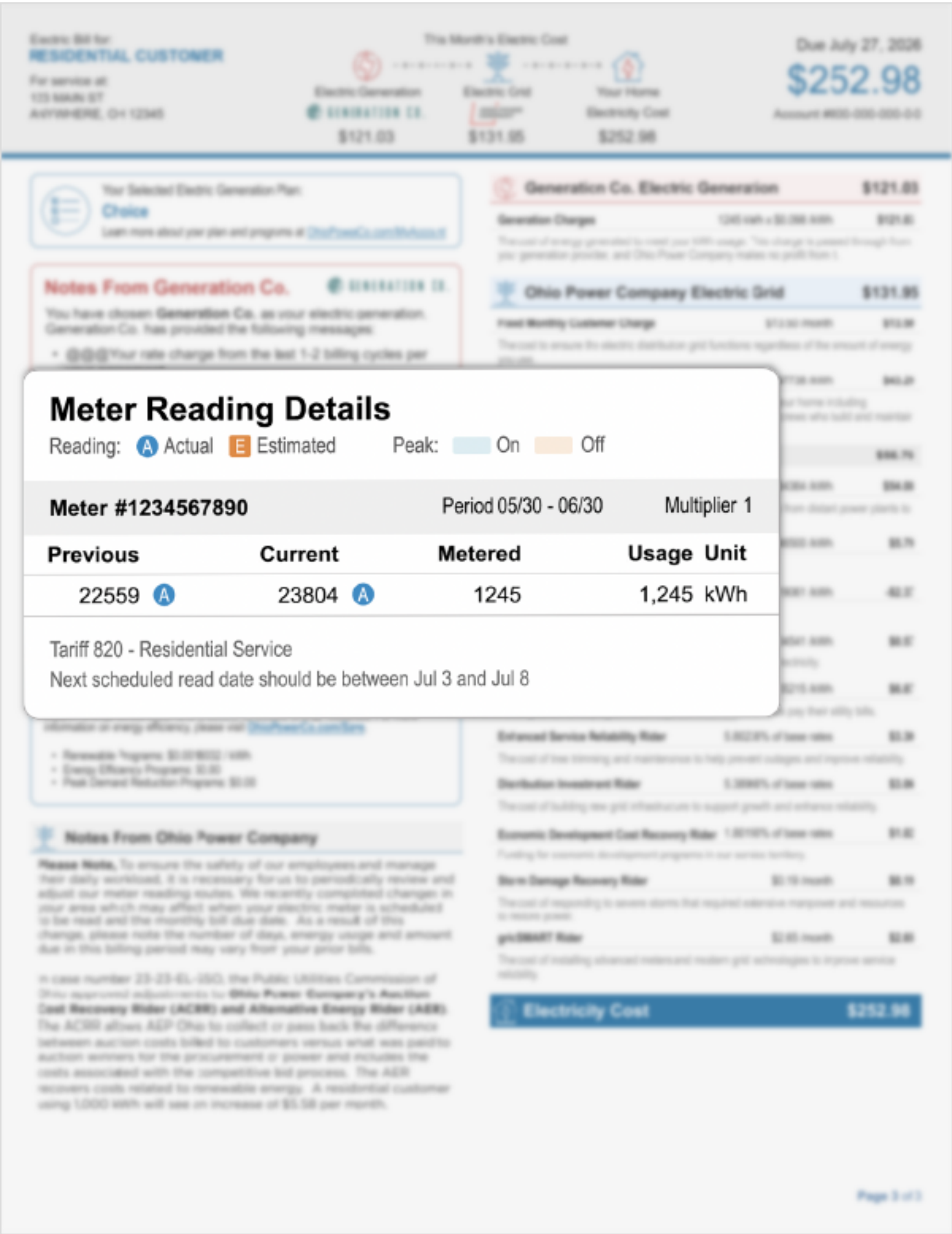
Grid Costs

These are the costs to deliver power to your home across poles and wires, as charged by Ohio Power Company.

Electricity Cost

Your total electricity cost is the generation cost plus the grid cost.

Residential Bill Walkthrough



Meter Reading

This section shows how your electricity usage was measured during the billing period.

Your electricity usage is determined by comparing the meter reading at the beginning and end of the billing cycle.

Reading Details

- **Actual Reading**
Reading based on data collected from your meter.
- **Estimated Reading**
Estimated readings are calculated when a meter reading is unavailable.
- **Peak On & Off**
Shown for customers on time-of-use rate plans. Indicates electricity cost variability by time of day.